



# Our core values



We stand behind our customers and products: responsibility, support and continuous improvement are the key words which drive our work and attitude.



We promote reactivity, diligence and responsiveness in action and communication.



We act with honesty and integrity and treat fairly the people and partners whom we employ and deal with. We value open door communication and transparency.



We promote an open mind attitude, welcome new ideas and accept being constructively challenged.



We respect diversity and value the contribution of a multicultural spirit.



We favor a medium and long term approach rather than short term driven decisions.



We value innovation, creativity and believe in the virtues of thinking "out of the box".



We believe that management must be demanding, positive and nurturing, while caring about the development and training of our employees.



We value employees' empowerment, which calls on their sense of responsibility.



As a lean organization, we look for efficient and cost conscious solutions to achieve our tasks and promote benchmarking and experience sharing.



We believe in work as an essential way to achieve success, and we aim at building a work environment which fosters individual growth and personal achievement.



We value a hands-on attitude throughout our organization. We believe in doing things, and selectively getting into details, as part of the management mission and as a sign of its deep involvement.

## LOCAL SUPPORT, TOTAL COMMITMENT